TIMBER VANITY TOPS

WARRANTY

Timber Vanity Tops are warranted free from manufacturing defects and the performance of the product is guaranteed for 7 years providing the conditions relating to handling and storage are adhered to, and that fabrication and installation has been performed to Timberline Bathroom Products recommendations.

The Timberline Bathroom Products warranty will only apply where the product has been installed by qualified tradesmen and in full accordance with installation instructions. This warranty does not cover damage by improper installation, accident, misuse, abuse, negligence, excessive wear and tear, improper care and maintenance, water and natural causes such as sunlight, humidity and other environmental conditions.

It is essential the installation, sealing and care instructions are adhered to, and that the product is not used in areas of extreme climatic conditions.

Good sealing is essential to prevent an abrupt and excessive moisture movement to and from the timber. Timber Tops must be envelope sealed i.e. top, bottom, edges and ends. If you cut on site - reseal the cut area with at least four coats of sealer.

Natural timber features and variations in colour and texture of the wood and/or laminates are not considered defects.

TIMBER IS A NATURAL PRODUCT AND COLOUR VARIATION MUST BE EXPECTED. PLEASE USE THE SAMPLES AS A GUIDE ONLY.

FIXING

Minimal fixing only is required as the piece will be held down by self-weight, plumbing etc. TIMBER TOPS SHOULD NEVER BE GLUED DOWN

CLEANING

Normal maintenance consists of wiping down with a damp cloth. Detergents, cleansers (liquids such as ‘Handy Andy’, ‘Spray & Wipe’, etc) and other cleaning agents are all suitable. ‘Harsh’ cleansers such as ‘Ajax’ may also be used, although not on a regular basis and may effect gloss level. Timber tops will readily take the punishment associated with day-to-day usage within the household environment. Products that should be avoided are those containing silicon compounds (such as ‘Mr Sheen’); silicon can imbed itself in the chemical structure of the polyurethane coating making subsequent recoating difficult.

REMOVE StAINS

Sanding will remove most stains, however in some timbers, tannin stains and water stains are stubborn. Soak the surface to be cleaned with clean water, mix Oxalic Acid with water as per the instructions on the pack, then brush the solution on and allow it to react for about two hours. Wash down the surface and allow it to dry. If the stain is still visible then repeat the process. When stain free, fine sand.

MINOR DENTS

A small dent can be easily fixed by recovering the crushed wood cells with an application of steam. To achieve this place a very damp rag over the dent and sit a hot iron on the damp rag. Allow the wet heat to penetrate the timber. The time for it to recover will vary according to the severity of the dent and the density of the timber. Check on progress after a minute or two and if necessary repeat. Finish with a light sand particularly if the wood fibres have been broken or damaged. This process can also be done over a finish but takes longer.